

EXPERIENCE

SmartZ INC

Product Designer
Sept 2023 – Present
Champaign, IL

- Elevating the User Experience on a No-Code/Low-Code Enterprise Management platform to optimize processes & empower enterprise users for efficient goal achievement

Vorto

Sr Product Designer
May 2023 – Aug 2023
Denver, CO

- Collaborated with CPO and engineers on company strategy to design solutions for high-impact problems faced by fleet managers and drivers; ensuring holistic design practices that support WCAG guidelines
- User behavior analysis showed 53% decrease in assistance calls, 73% increase in user comfort, which led to increase in on time delivery by 68%, after the implementation of the Driver Training Program

TruckX INC

Lead Product Designer
Dec 2021 – Apr 2023
Mountain View, CA

- While interacting with user groups during one of the trade shows, identified the challenges when it comes to assigning the loads to the drivers
- For the identified problem launched the Dispatcher feature in the existing Fleet Management System of TruckX, led to gain 13% new users after launch
- Worked on improving task completion efficiency of the Driver App of TruckX by conducting usability testing study with drivers and creating new designs, implementation of which resulted in 61% reduction in task completion time and 73% reduction in complaints

meShare

UI-UX Designer
Mar 2021 – Nov 2021
Champaign, IL

- Effectively incorporated the Clip Subscription plan into the existing model and achieved a 23% increase in subscribers during Q3 of 2021

eDynamics

UI - UX Designer
Sept 2016 – Feb 2017
Pune, IN

- Redesigned the existing cross-functional SaaS B2B application for Real Estate Business Owners and reduce the processing time by 87%

EDUCATION

Indiana University

Indianapolis | May 2019

Master of Science

Human-Computer Interaction

Pune University

India | May 2014

Bachelor of Engineering

Computer Science

SKILLS

Tools

Figma
Adobe XD
Full-Story
Log Rocket
Usertesting.com

Research

Usability testing
Survey/ Observations
Competitive Analysis
Affinity Diagramming
A/B Testing
Heuristic Evaluation
Cognitive Walkthrough
User Journey Mapping

Design

User Journey
Wireframes & Mockups
Prototyping
Storyboarding
Data Visualization